

Implementation of IBM Lotus Sametime

Business Problem

This Global Software Vendor company had a basic, instant messaging only, implementation of Sametime Entry running within their Domino 8.5.1 environment. The project was to plan and install a 3-server implementation of IBM Lotus Sametime Standard on to their existing VMWare environment.

Proposed Solution

By working closely with the IT department, Time Technology were able to add value in providing a best practice approach to the installation of the 3 servers needed for this pilot.

Time Technology ran an initial requirements workshop to identify key success criteria and plan the installation.

A key component of this project was to integrate in to the existing LDAP source and provide continuity with the existing implementation. This enables pilot users to continue to use instant messaging with the rest of the company.

In addition, Time Technology will be providing the necessary training and support so that the customer can manage their environment in the future.

Customer Benefits

- Controlled and best practice approach to the installation.
- Provide easy access to collaboration tools including:
 - Instant Messaging.
 - Meeting Rooms with File and Screen sharing.
 - Able to use personal web cams and stream video.
 - File Transfer within an Instant Messaging chat.
- Able to use existing Domino Directory to instigate a meeting.
- The ability to use the tools to achieve cost savings by reducing reliance on external conferencing services and international phone calls.

Time Technology

Time Technology is 100% dedicated to the provision of solutions and services to the Lotus community. We work hard to help these businesses maximise the value from their IBM Lotus investment. We do this by providing cost effective consulting, delivery and support expertise, and by partnering with a select group of product vendors that have solutions that we believe provide significant business advantage to our customers.

For more information please contact us on 01483 863000 or email LotusSales@time-technology.co.uk