

Lotus Domino Document Manager migration

Business Problem

This customer have been users of Lotus Document Manager (LDDM) for many years. With the announcement by IBM that this product is no longer to be continued, the customer is under pressure to migrate onto a different solution that will meet their needs, today and in the future. They run a customised version of LDDM and use the system extensively. They have looked at IBM Lotus Quickr (the product that IBM have transferred their licenses to), but felt that it did not give them the functionality that they needed from a document management and workflow solution.



Proposed Solution

Time Technology, after confirming that Quickr was not the best solution for the customer, demonstrated a solution called Docova. This Canadian based solution, delivers great functionality and ability for customisation, along with all of the basic functionality you would expect from a Document Management and Workflow application. The customer was immediately taken by Docova, and have now placed an order for the purchase of the solution plus consultancy services to migrate their LDDM.

Business Benefits

- The customer can now feel confident in their migration strategy.
- Migration uses the IBM Migrator tool which allows remapping of the data.
- Fits in with the customers long-term strategy to either stay on Lotus or move to another system. Docova support Notes as well as Exchange.
- Workflows and customisations can easily be reproduced in Docova as its Notes based.
- The UI of Docova is much more user friendly. LDDM was not embraced by the user community as it was considered clunky and hard to use. UI is more in tune with the Windows experience.
- Leverages off the existing Lotus infrastructure.

Time Technology

Time Technology is 100% dedicated to the provision of solutions and services to the Lotus community. We work hard to help these businesses maximise the value from their IBM Lotus investment. We do this by providing cost effective consulting, delivery and support expertise, and by partnering with a select group of product vendors that have solutions that we believe provide significant business advantage to our customers.

For more information please contact us on 01483 863000 or email LotusSales@time-technology.co.uk