

Installpump upgrade tool at Insurance Company

Business Problem

This customer needed a solution to help them install, upgrade and manage the Lotus infrastructure. The installed based had multiple locations with different hardware profiles and many different implementations of the Notes client. In order to get control of this the customer needed a tool that would be able to preserve the individual user settings whilst upgrading to the latest version in addition to standardising the build.



Proposed Solution

Time Technology, working with Softquest in the US, proposed InstallPump.

This Notes client and Domino server management tool allows a script based installation package to be created that can install, upgrade and manage a Windows based Lotus infrastructure.

By creating a script that recognised the users location, install type and personal preferences, Time Technology were able to automate the total upgrade of the users Notes clients to a standard release and set the preferences to a standard build.

Business Benefits

- Standard build making the environment more stable.
- Instant roll-out as the IT department did not have to visit each machine.
- Users could upgrade when ready.
- IT can monitor each upgrade to see who was in progress, upgraded or still waiting.
- Install files came from a standard shared location.
- Were able to remove redundant and unwanted files, location and connection documents.
- All users are on standard build making support easier.

Time Technology

Time Technology is 100% dedicated to the provision of solutions and services to the Lotus community. We work hard to help these businesses maximise the value from their IBM Lotus investment. We do this by providing cost effective consulting, delivery and support expertise, and by partnering with a select group of product vendors that have solutions that we believe provide significant business advantage to our customers.

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