

IBM Lotus Document Manager (Dom.doc) Migration Solution

Earlier in 2009, IBM announced that it was no longer going to maintain development, and ultimately support, of Dom.doc. This information sheet is designed to help existing users of Dom.doc understand the various options available to them.

What has happened to Dom.doc?

- IBM have announced the end of life for Dom.doc. This means that customers can no longer purchase licenses for this product.
- The product remains in support until September 2012. At this point it will no longer be supported unless specifically arranged with IBM for a fee.

Do I lose my Dom.doc licenses?

No. The good news is that IBM are providing a migration path to customers as follows:

- IBM have now converted any Dom.doc licenses to Quickr licenses where the customer was in maintenance i.e. paid their annual maintenance renewal or recently reinstated maintenance.
- Where a customer had a Lotus Utility Server license under maintenance, this has also been converted to a number of Quickr licenses (100 PVU's converted to 200 Quickr licenses).
- There is also an option for customers to exchange Dom.doc licenses for Quickr with FileNet Collaboration or Quickr with Content Manager Collaboration licenses.
- On-going maintenance of exchanged licenses will be payable as usual and in some cases these may be higher than the Dom.doc maintenance cost.

Time Technology

Time Technology are a IBM Lotus specialist who have been working with Lotus technologies since 1994. We became specialists in Dom.doc in 2002 and have been helping our customers with deployments, enhancements and support since then. As Lotus specialists, we also have deep skills in Quickr and, of course, Lotus Notes and Domino.

Our Offering

IBM have made available a free migration tool to help customers migrate content from Dom.doc. The tool can be obtained via authorised Business Partners who have completed the necessary training in the tool. Time Technology are one of the few partners in the UK appropriately trained and authorised to assist customers in their migration from Dom.doc.

Our standard offering for a migration project is as follows:

- One day on-site to evaluate the Dom.doc environment and extent of customisation.
- Quotation for customisation, if required, of Quickr to deliver agreed functionality.
- One day to install, configure and test the Quickr server. This will include application of customisation, if any.
- One day to migrate sample data and train appropriate internal IT staff in Quickr administration.
- One day of follow up support on-site.

Contact us for an initial free consultation about your options on 0845 872 3300 or email LotusSales@timetechnology.co.uk